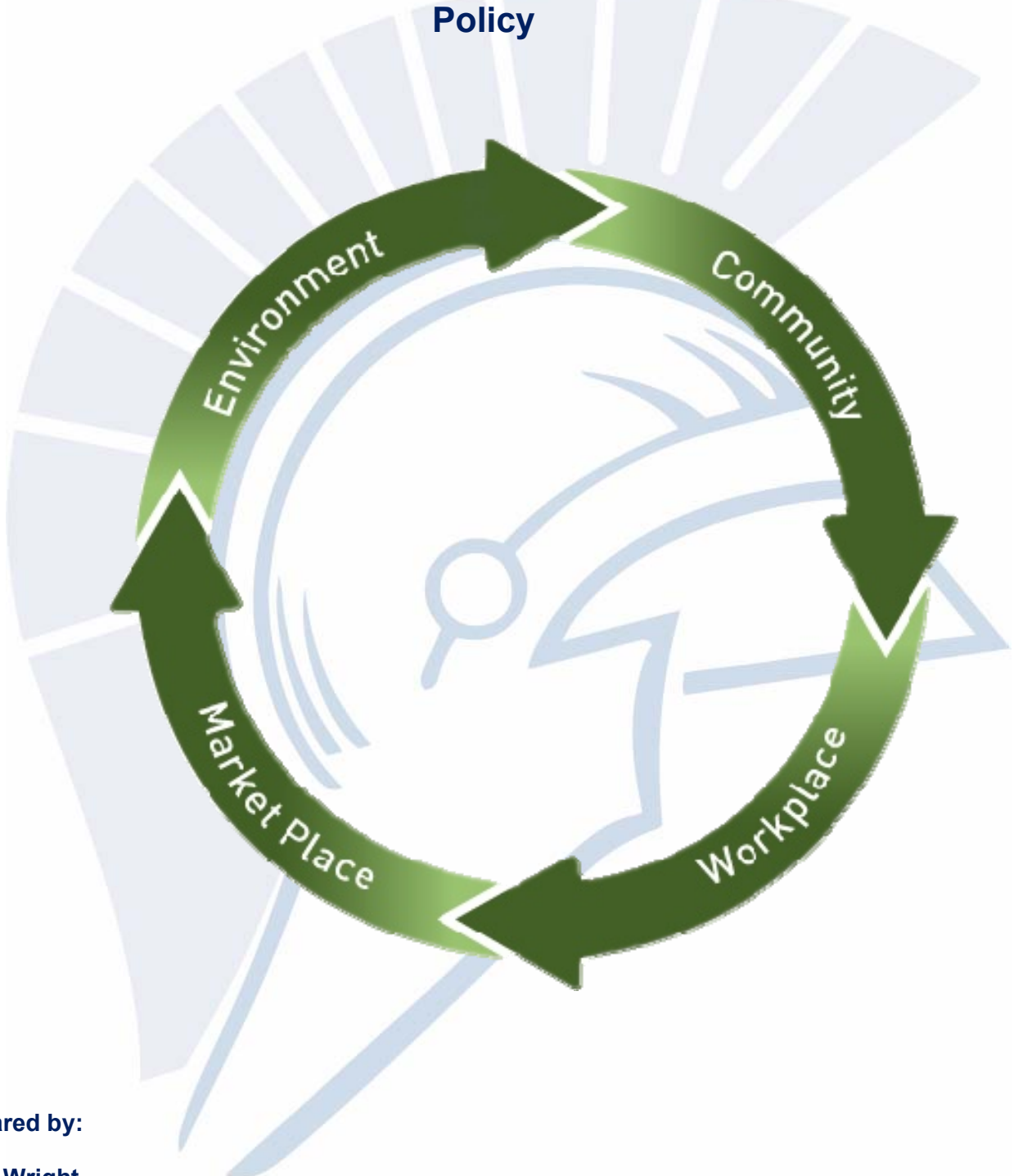


5.10 Corporate Social Responsibility Policy



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July 2019

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INTRODUCTION

The procedure encompasses the ethos and ethics of the company, its aspirations and beliefs to enhance the business, its staff, clients, suppliers and the local community.

COMMUNICATION

We aim to communicate through interactive methods, without pressure and with compassion, We use a range of techniques from face to face, verbal, formal and informal meetings, ad hoc and planned, email, letter and contractual. Our style is planned for business with flexibility for both staff and clients and suppliers.

1. Mission Statement

Our mission is to make Britannia your preferred option for Health, Safety and training in the eastern region. Our commitment to best value, confidence in service and results to enable our clients and delegates to achieve high standards in their field of expertise.

2. Company Vision

- ◆ Britannia to be the best we can
- ◆ To be your health & safety conscience
- ◆ To take away the concerns of managing health & safety.
- ◆ To lead in the sector and let others follow.
- ◆ To give assurance and confidence in everything we do.

3. Company Values

Alliances

We align ourselves with our partners and lead bodies to deliver national agreed standards.

Collaborations

We actively collaborate with similar companies to offer the best service to our clients. Their needs come first!

Continuous Improvements

We train and audit our services to continuously improve our product to enhance new thinking, ideas and protocols to be at the forefront in the industry sector.

Leadership

Leadership is shared with the people who have the expertise to lead in this subject. The ethos is self-management with dedicated skill sets. Our goal is 360° management.

Sincerity and integrity

We promise to be sincere in our actions and information. Show integrity in all areas of our business. Explain our business and the service offered.

4. Aims & Objectives

Targets and goals.

Aim: We aim to be the best we can.

Objective: To maintain and improve standards on all services and products.

5. Health & Safety

- People's health & safety
- The wellbeing of people
- Mental health & support
- Supporting work-life balance
- Safety to provide injury free employment
- Health & safety to a bettering society
- Health & safety in resources and products
- "Noise, dust, vibration fumes. Vapours protection"
- Health & Safety corporate and management governance
- Accident & Incident Prevention and reduction.

6. Environmental

The Planet

Constant research on the environment shows the planet needs our help to sustain our history.

Britannia will endeavour to do all in its power to alleviate the environmental issue in or control:

- Reduce waste
- Enforced printing only
- Use of new green energy sources
- Low emission equipment
- Recycling when possible
- Future planning
- Environmental impacts
- Electronic handouts.

Sustainability

Where possible we use sustainable products and longer life consumables in our business environments.

Ethical Procurement

We purchase through suppliers with an ethical procurement policy and support or arrangement of fair trade.

7. The company's promise to manage & direct.

The company is committed to the CSR Corporate Social Responsibility. The 10 procedures in this section show our commitment to people, management, guidance, advising and control.

This is the company promise.

- Equality
- Diversity
- Drugs & Alcohol
- Fatigue
- Bullying & harassment
- Bribery
- Human trafficking
- Slavery
- Safeguarding
- Whistle-blowing

